

Dominion Energy's Residential Efficient Products Marketplace Program

These terms and conditions apply to Dominion Energy's Residential Efficient Products Marketplace Program ("Program"). The Program was approved by the Virginia State Corporation Commission and by the North Carolina Utilities Commission.

Any reference in these documents to "Dominion," "Dominion Energy," "Dominion Energy Virginia" or "Dominion Energy North Carolina" should be read as a reference to Virginia Electric and Power Company d/b/a Dominion Energy Virginia and/or d/b/a Dominion Energy North Carolina, as well as its authorized agents and contractors.

Marketplace Qualifications and Requirements for Participation

1. Program participant must be an active Dominion residential customer ("Customer") in the Commonwealth of Virginia or in the state of North Carolina. The Customer must receive Electric Supply Service and Electric Delivery Service in accordance with a residential rate schedule, such as Schedule 1. Customer must be the party that is responsible for the electric bill and either own the home or otherwise able to secure permission and authorization to complete rebate submission.
2. Customer is eligible for product purchases with rebates applied to the purchase price during the Program time period for (i) up to four of any of the following: ENERGY STAR® Air Purifier, ENERGY STAR® Bathroom Vent Fan, ENERGY STAR® Dehumidifier, ENERGY STAR® Water Dispenser, Advanced Power Strip, Spray Foam and (ii) up to twelve of Air Filters.
3. Product must be purchased on the Dominion Energy's Marketplace site at <https://dominion.clearesult.com/>.
Product must be purchased with the intention of being installed and functional at the Customer premises receiving electric services from Dominion, as described in No.2.
4. Customers are responsible for any taxes associated with the receipt of purchase made on the Marketplace.
5. The Customer understands that it may be contacted by Dominion via survey or questionnaire to provide feedback regarding Customer satisfaction with the Program.
6. Dominion Energy reserves the right to select any purchase for additional verification.

Other Requirements

1. Program procedures, requirements and rebate levels are subject to change or cancellation without notice and are subject to Program funds being available and regulatory approval.
2. Dominion, its parents, subsidiaries, employees, affiliates and agents assume no responsibility for, and make no representations (express or implied) about any aspect of Customer's participation in this Program, including, but not limited to, the quality or performance of the equipment, appliance or other products provided by, the quality of any work or labor supplied by, the quality of the materials supplied by, and/or the acts or omissions of itself or any vendor or contractor participating in the Program.
3. By participating in this Program, the Customer hereby agrees to indemnify, defend and hold harmless Dominion, its parents, subsidiaries, employees, affiliates, contractors, and agents from any and all liability associated with the Program. Dominion shall not be liable for loss or damage to any person or property whatsoever, resulting directly or indirectly from participation in this Program.
4. Dominion retains all rights to energy and demand savings resulting from measures installed under this Program. Dominion has the exclusive right to enroll, nominate, or offer a bid for energy or demand reductions resulting from measures installed under this Program into load management programs, demand response programs, or auctions operated by PJM

Interconnection, L.L.C. ("PJM"), the regional electric transmission organization of which the Company is a member. A Customer's participation in this Program means that the Customer is consenting to Dominion sharing the Customer's pertinent information with PJM, Dominion's agents, and contractors, including, but not limited to, its implementing contractors and its measurement and verification vendor. Pertinent Customer information includes, but is not limited to, energy usage and billing information, account holder name, address, other contact information, measures installed, period of installation, demand/energy reductions resulting from measures installed under this Program and the technical basis for such reductions, loss factors, coincidence factors, interactive factors, building type, type of appliance at the home, and other information necessary to implement and monitor the Program, including any other information as required by PJM or any other regulatory authority.

5. These Program specific terms and conditions are in addition to the terms and conditions of service currently on file with the Virginia State Corporation Commission and contained in any agreement between the Customer and a Program vendor or other implementation partner. To the extent there is any conflict among such terms and conditions, these Program specific terms and conditions shall control.

Dominion Energy's Residential Smart Thermostat Purchase Program

These terms and conditions apply to Dominion Energy's Residential Smart Thermostat Purchase Program ("Program"). The Program was approved by the Virginia State Corporation Commission.

Any reference in these documents to "Dominion," "Dominion Energy," or "Dominion Energy Virginia" should be read as a reference to Virginia Electric and Power Company d/b/a Dominion Energy Virginia, as well as its authorized agents and contractors.

Enrollment Qualifications and Requirements for Participation

1. Product must be purchased new and must occur on or after January 1, 2025 for Dominion Energy Virginia customers.
2. Program participant must be an active Dominion Energy residential customer ("Customer") in the Commonwealth of Virginia. The Customer must receive Electric Supply Service and Electric Delivery Service in accordance with a residential rate schedule, such as Schedule 1. Customer must be the party that is responsible for the electric bill and either own the home or otherwise able to secure permission and authorization to complete rebate submission.
3. Customer is eligible for rebate submissions during the Program time period for up to two eligible Smart Thermostats. **The customer can receive a rebate in any of the following ways, but the number of rebates received cannot exceed the limit previously described.** (1) Customer may receive an instant rebate at time of check out from the Dominion Energy Online Marketplace at <https://dominion.clearesult.com> (2) By coupon code obtained from <https://dominion.clearesult.com> to be used at check out at a brick and mortar store ("Retail Coupon") or (3) Customer may apply for a rebate after purchase online at <https://dominion.clearesult.com>.
4. Product must be ENERGY STAR® certified/labeled and meet the above stated requirements to qualify for a rebate; certain restrictions may apply. The list of eligible products can be found at <https://dominion.clearesult.com>.
5. Customers must live in a single-family home (house, townhouse, mobile home) to be eligible for the rebate.
6. Customer's home must have a heat pump (air source, ductless mini-split, or geothermal) to be eligible for a rebate.
7. The Customer understands that it may be contacted by Dominion via survey or questionnaire to provide feedback regarding Customer satisfaction with the Program.
8. Dominion Energy reserves the right to select any rebate submission for additional verification. If a submission is selected for verification, additional time may be required before the rebate is processed.
9. A rebate will not be paid if the Customer refuses to participate in any required verification.
10. Purchased equipment must include a legible copy of the entire sales receipt, which includes product information for each unit purchased, purchase price, purchase date retailer business information and proof of payment in full.
11. The rebate paid will not exceed the purchase price of the appliance (excluding taxes, shipping and installation charges).

Payment

1. ***Rebate application on portal (<https://dominion.clearesult.com>) must be submitted within 90 days of the purchase date in order to receive payment.** Failure to provide any of the required information will delay the processing of the Customer's application and could result in non-payment. It is the responsibility of the Customer to assure that all requirements for the rebate are met. Dominion Energy retains the right to deny the Customer's application for failure to comply with the enrollment qualifications and/or requirements for participation.
2. Rebate payments are based on the date of purchase. Customers must abide by the rules and rebate levels in effect on the date of service.
3. *Payment will be issued to the account holder and mailing address on record with the utility.
4. *Please allow up to 4-6 weeks from the date all required information is received to process your rebate.

5. Customers are urged to seek appropriate consultation concerning any tax liabilities that could be associated with their receipt of the rebate.

*This requirement does not apply to the coupon code to be used at check out ("Retail Coupon") as the rebate application process is not applicable in those circumstances.

Other Requirements

1. Program procedures, requirements and rebate levels are subject to change or cancellation without notice and are subject to Program funds being available and regulatory approval.
2. Dominion, its parents, subsidiaries, employees, affiliates and agents assume no responsibility for, and make no representations (express or implied) about any aspect of Customer's participation in this Program, including, but not limited to, the quality or performance of the equipment, appliance or other products provided by, the quality of any work or labor supplied by, the quality of the materials supplied by, and/or the acts or omissions of itself or any vendor or contractor participating in the Program.
3. By participating in this Program, the Customer hereby agrees to indemnify, defend and hold harmless Dominion, its parents, subsidiaries, employees, affiliates, contractors, and agents from any and all liability associated with the Program. Dominion shall not be liable for loss or damage to any person or property whatsoever, resulting directly or indirectly from participation in this Program.
4. Dominion retains all rights to energy and demand savings resulting from measures installed under this Program for a maximum of four years. Dominion has the exclusive right to enroll, nominate, or offer a bid for energy or demand reductions resulting from measures installed under this Program into load management programs, demand response programs, or auctions operated by PJM Interconnection, L.L.C. ("PJM"), the regional electric transmission organization of which the Company is a member. A Customer's participation in this Program means that the Customer is consenting to Dominion sharing the Customer's pertinent information with PJM, Dominion's agents, and contractors, including, but not limited to, its implementing contractors and its measurement and verification vendor. Pertinent Customer information includes, but is not limited to, energy usage and billing information, account holder name, address, other contact information, measures installed, period of installation, demand/energy reductions resulting from measures installed under this Program and the technical basis for such reductions, loss factors, coincidence factors, interactive factors, building type, type of appliance at the home, and other information necessary to implement and monitor the Program, including any other information as required by PJM or any other regulatory authority.
5. These Program specific terms and conditions are in addition to the terms and conditions of service currently on file with the Virginia State Corporation Commission and contained in any agreement between the Customer and a Program vendor or other implementation partner. To the extent there is any conflict among such terms and conditions, these Program specific terms and conditions shall control.